



Phone: (08) 8186 4250

customerservice@modelflight.com.au

*Please print and return
with item(s)*

Service and Returns Form

Please ship to:

51 Ellemsea Circuit
Lonsdale, SA 5160

Your Information:

Name: _____

Address: _____

Suburb: _____ State: _____ Post Code: _____

Email: _____

Daytime Contact Number: _____

Preferred Return Shipment Method (Please Circle) : Express / Standard / Store Pick Up

Are you making a warranty claim? (Please Circle) : Yes / No

Items should be returned in their original packaging to ensure no damage is incurred during shipping. For repairs of electronic items like transmitters, motors and speed controls, we may require additional items be returned to enable complete assessment and diagnosis of the claimed problem.

We recommend you consider insurance of the returned items if your freight provider offers it. We also recommend you choose a tracked service so you can monitor its progress while it is in transit. Modelflight is not responsible for damage incurred during the shipping process or for packages shipped to but not received by Modelflight.

Modelflight has a 14 day exchange policy. Items returned for store credit or exchange must be in as new, unopened and resalable condition.

Items for Repair / Return

Item Description (example : Spektrum DX9 with AR8010T Receiver)

Reason for Return (please circle): General Repair / Warranty Repair / Store Credit / Exchange

Date of Purchase: _____

Place of Purchase: _____

Description of fault and / or service requested:

Item Description (example : Spektrum DX9 with AR8010T Receiver)

Reason for Return (please circle): General Repair / Warranty Repair / Store Credit / Exchange

Date of Purchase: _____

Place of Purchase: _____

Description of fault and / or service requested:

Service and Returns Packing List & Agreement

For warranty consideration, each item must be accompanied by a dated proof of purchase. Warranties apply only to original purchasers and are not transferable.

Terms and Conditions

All merchandise is the responsibility of the shipper until it arrives at Modelflight. Therefore, Modelflight is not responsible for items lost or damaged in transit to Modelflight.

Warranty only applies as described by the product manufacturer and on products accompanied by a dated proof of purchase. Warranty repair or replacement decisions are at the sole discretion of Modelflight.

Collateral damage is NOT covered by manufacturer warranty. All non-warranty inspections and repairs are charged at a minimum of one hour of labour, and labour is charged at \$60 per hour. All charges for repair parts, labour, shipping and other fees are your responsibility. Non-payment can result in confiscation of equipment.

I understand and agree with the above terms and conditions.

Name: _____

Signature: _____

Date: _____

NOTE: Inspections and repairs will not be performed without your signature agreeing to the terms and conditions outlined.

***** WARNING *****

Please remember to unplug ALL batteries and completely empty fuel tanks (when applicable)